



Neighborly

SENIOR CARE NETWORK

Results of the March, 2024 MOW Client Surveys

In what way has your delivery driver (volunteer) made a difference? You can share the name of a particular volunteer who has gone the extra mile.

(Sister-in-law answering for client.) They are great! They call me first so then I call my brother-in-law and let him know.

(spoke with daughter) ask how he is doing. check on him.

All

all

All

all

All are excellent!

all are fantastic and check on how she is doing

All are good

All are great

all are great!

All are great!

All are very nice!

All are wonderful, a couple go out of their way

All are wonderful, they call me when he doesn't answer door, give the dog treats;

All drivers special!

all fine

all friendly kind and respectful

All good

all good

all good

all good

All good

All good

All good, driver called with info as promised

All great

All is good

All is good; Jim Boyle is awesome

All of drivers are great! Love them all. There are 2 couples on Th/Fr that are so wonderful!

all of them

all of them are amazing people

All our good

All pleasant and concerned; diligent delivering the mea; they care

All the drivers are really good!

All the volunteers are great

all very nice

All wonderful

All wonderful

All wonderful

all wonderful

All wonderful

All wonderful - they're like family

always have a smile on their face

always nice

Always Polite

Always so happy to see me and ask how I am doing.

Always upbeat and make me happy

always very nice

always very nice

always very nice and concerned

Awesome Driver Paul

being friendly

bring my meals

Bringing meals

brings donuts

brings me food

brings me food

brought back a paper that needed to be filled out; take steps to deliver meals

by talking with me

Cant get her mail so the driver gets her mail

Client is bed bound and doesn't see the driver

Come to the door with a smile. Ask how I am doing

communication and taking time with him

communication with the outside world

company

Courteous

Daughter answering for 101 year old Mom - they are all so nice, friendly and engage my Mom in communication.

Daughter answering for her Dad (client) - "I was there one time a man delivered and he went up to my Dad and started talking about the Buffalo Bills who he knew my Dad liked.

Dave is great

Dave is a good guy

Dave is great

Dave is wonderful! So happy and friendly

David

David is a Great guy

David is a nice guy

David is Awesome

David is Awesome he goes the extra mile

David is great

David is Great

David is Great!!!

David is unbelievable

David is very nice

David is wonderful

depend on him

dependable

Dirk is the best and especially nice! All are good.

does not want to take their time

doing their job

Don - He's real friendly

dont know

Driver David is Awesome

Driver is friendly

driver is great

Driver is Mike and is a good guy

Driver Mike is Awesome

Driver Mike is Great

Driver mike is wonderful he does a wonderful job

Driver on Thursdays not kind; but the rest are awesome!

Driver was wonderful

drivers are great

Enjoyed seeing their faces

excellent, sociable and cordial

exchange words

friendly

friendly

friendly

friendly

Friendly and accommodating - David

friendly and always call when around the corner

friendly and dependable

Friendly and so nice

Friendly- Dave

friendly visitors

get food

Good guy

Good people

good people who care

great driver David

Great guy

Great guy

had some days when meals were missed

happy people

happy to see them

have become friends with several of the

drivers

He brings a smile to her face when he comes

He is wonderful

helpful and friendly

helps if needed

Helps knowing they are volunteering to deliver the food

Helps me feel motivated to get ready for the day instead of staying in my pjs all day.

helps me read my mail

her husband answers the door

Hes a great guy

He's fantastic

He's fine

He's very good

He's wonderful!

I get to see a smiling face everyday

i have someone that visits with me everyday

If I don't answer or open the gate, or if Mom doesn't answer the door, they don't just give up. They wait and try again.

If I need help, they are willing to help me. Especially cause I am blind they help me locate things in my house. So kind and wonderful.

if they see something wrong

I'm 93 and live alone. They are the kindest people and are like my family I look forward to them every day!

I'm fine with him, Mike is great

In addition to meals, they are friendly and helps my socialization.

interaction

It's a wonderful program and everyone is so friendly!

It's great for my Dad. He lives alone so it helps his psycho-social. The drivers are great!

Jan and Jerry very helpful and have gone above and beyond

Jane is great

Jane is very nice

just bringing the meal

Just bringing the meals and being friendly and social

Just bringing the meals rain or shine is amazing

Just by bringing me a meal every day

just seeing someone everyday

Just seeing their smiling faces

Largo - drivers on Wednesday, Friday and John on Mondays

Largo - Monday and Friday have gone the Extra Mile- Carol and ?

Largo - Monday driver is very nice

Laura brings the Gulfport Gabber & gives cards at holidays. All volunteers are "great"!

Laura comes on Thursdays. She brings cards on holidays and shows extra attention

Like them all

Like them all

live alone and encouraging to have a visitor

Look forward to them each day and very friendly

Look forward to them each day!

Love them all

Love them all

Loves them all

make sure she has meal; ask if she needs help

Mark, Brenda, Scott

Michael is a great joker

Michael is very good

Mike - very nice

Mike and he is wonderful

Mike goes the extra mile

Mike is a good guy

Mike is a great guy

Mike is awecome

Mike is awesome

Mike is very nice

Mike is very nice

mike is Wonderful

Mike is wonderful

mike the driver is Awesome

Mike was great; ; never know what time the new guy is comig

my daughter usually answers the door

My wife had dementia and the first driver that came seemed to have an instant connection with her and it was good for my wife. Everyone is very nice.

New to MOW - just having a friendly face deliver meal to me

nice

nice

nice

nice

nice deivers

nice drivers

nice guy

Nice guy

Nice guy

nice people

nice people

nice people

nice person

nice to have a visitor and provides a safety check (spoke with daughter for survey)

nice young man

ok

one woman comes a lot. She is very nice and always talks to my husband.

Pat Donnelly and all the others

Pat is my favorite but all are great!

Peter wonderful

providing a meal

quite a few make a difference. They're so nice and they care about me. Several called to check on me after my husband passed in Oct. They call to make sure I'm home.

real sweet and helpful. Everyone who's ever come here from MOW has been wonderful!

really good at paying attention. They give me time to get to the door and don't get impatient and leave. They're all great!

really likes Mike

See him for a few minutes

see new people

see people

several have helped out with other things like shopping.

She has named them her angels

She says Mike is sooooo Awesome

Shirley, Tracy, Denise and Denette

smile and treat her very nice

social interaction

Someone comes to the door to say hi to friendly face.

sometimes give extra meal if they have one

sometimes they are the only person that I see
all day. They all are very nice

spend time talking with them

spends time

spends time

spends time

spoke with daughter. They make the extra
effort to make sure the meals get delivered

Stays and talks with the client. Helps with
things around the house

talk alot and say hello

talking with client. Being helpful with things
around the house

talking with her

talking with her. Sometimes they have extra
for her

talking with him

talking with me

talks

talks

talks

talks

talks to me

The gentleman who comes on Monday is so
sweet and always calls me and says "I'm on
my way and will be there in about 5 minutes.
That gives me time to get ready and I really
appreciate that.

there are great volunteers

They all hang out and talk they are all so
sweet and kind

They always have a smile and are friendly

They are all good and stop to have a
conversation with me.

They are all nice

They are all open minded and friendly.

They're all very nice!

They are all so charming and wonderful!

they are all so wonderful! Especially Charles,
Robin and Susan. They bring treats for my

dog and cards and things on holidays.

They are all super, and special people. Like family.

They are all sweet and enjoy everyone of them. Mark, Ann, Roger, Terry, Steve

They are all very nice.

They are all wonderful

They are always cheerful and I feel like I know them.

They are always very kind and if I want to talk, they listen. They are not pushy.

they are Awesome always

They are friendly

They are polite and friendly and always smiling.

They are so nice and friendly

They are so nice. They talk to me and are so friendly.

They are so wonderful! I look forward to them coming and having a chat. They are people I wait for every day like family.

They are very friendly and change to take time to have a conversation with me.

They bring a meal and they're nice.

they bring me a meal

They bring me a meal

They bring my meal and are very nice.

They bring my meals

they bring the food

They bring the meal with a greeting and a smile.

they come and talk, take interest in us, very nice and friendly

They deliver my meal and call me. They're very friendly.

they deliver my meals

They not only bring my meal, they give me information too.

they personalize things. In addition to meals, they often bring cards or other little things on

holidays. They get to know her.

they talk

They're all equally wonderful, considerate and really care!

They're all friendly and help me reach things I need.

They're all friendly, especially the lady with the little dog.

They're all great! Very nice.

They're all real nice. Stacy is great!

they're all really nice especially Marshall on Mondays and Mary on Thursdays!

They're all so great! Friendly & personable. One even gave me a Valentine card!

They're all so nice and helpful. They ask how I'm doing.

They're all very friendly

They're all wonderful! Not only do they bring my meal, they have a smile and nice greeting.

They're friendly and polite.

They're friendly and they make you feel special

They're great!

They're just great! All of them especially Dean is wonderful. Always ask is anything he can do. Take out garbage.

They're very considerate of me. I have a broken arm right now and they ask how I'm doing. I can walk to my door instead of the office to get my meal.

They're very nice when they bring my meal and it helps my socialization.

They're very personable and polite.

They're wonderful!

Veronica and Tom, Linda are the best!

Very friendly

very friendly

very friendly

very friendly

very friendly

very friendly

very friendly

very kind always staying and talking. Make you feel like you are part of the family

very nice

VERY NICE

very nice

Very Nice

Very Nice

very nice

Very nice and caring

Very nice and friendly

very nice and kind

very nice and polite-

very nice Guy

very nice guy

very nice guy

Very Nice Guy Mike

very nice Man

very nice people

very nice people very respectful

Very Polite

Very Polite

very polite

very polite and kind; all good people

Very Polite Drivers

very talkative and friendly

Vickie was awesome; helped me with appt scheduled

visits

Visits briefly and is friendly and likes your dog

Volunteer concerned with client ask questions about health

volunteers are very nice

Wanda who comes on Monday helps me if I need it, like if I'm trying to put a pot of water on to boil.

watered plant, took out garbage

will sometimes give an extra meal

Willing to walk around the house so I dont
have to walk as far

wonderful driver

yes

yes David is awesome

Yes, very friendly

yes,they are awesome
