

Please keep this for your reference



13945 Evergreen Ave, 4th Floor
Clearwater, FL 33762
(727) 571-4384

Neighborly Transportation Program

Thank you for your interest in our services. The Neighborly Care Network Transportation Program provides transportation for Pinellas County residents 60 years of age and older who are not eligible for Medicaid transportation. Prospective clients must register prior to receiving transportation. Once we have received your application, please allow up to two weeks for processing. Application is good for one year. For clients who have ridden in the last 12 months, recertification is required for continuation of services.

Once registered, each client must call Neighborly Dispatch **a minimum of five working days** prior to the day on which transportation is needed. We are closed weekends and most holidays. Trips may be scheduled as early as 3 weeks before the appointment date and are limited to **10 miles from the client's home**. To request transportation, **call 727-571-4384 between 7:30 a.m. and 4:00 p.m., Monday through Friday**. **Transportation is provided for the earliest pickup of 8:45 a.m. for a 9:30 appointment and calls for pickup must be received before 2:30 p.m. (1:30 p.m. for wheelchair clients)**. Transportation service cannot be provided outside of these hours. Each client should allow at least 30 minutes for a driver to return to the medical facility for passenger pickup.

Your suggested voluntary contribution is \$5.00 per round trip. While no one will be denied a ride, please contribute what you can afford as it helps us to sustain this vital service and increase the number of trips we provide each day.