

Please keep this for your reference



13945 Evergreen Ave, 4<sup>th</sup> Floor  
Clearwater, FL 33762  
(727) 571-4384, option 1

## Neighborly Transportation Program

Thank you for your interest in our services. The Neighborly Care Network Transportation Program provides transportation for Pinellas County residents 60 years of age and older who are not eligible for Medicaid transportation. If you're under 60 or have insurance, please contact us regarding private pay or other payment options. Prospective clients must register prior to receiving transportation. Please allow up to two weeks of processing once we receive your application in the mail. Annual re-certification is required.

Once registered, each client must call Neighborly Dispatch **a minimum of five working days** prior to the day on which transportation is needed. We are closed weekends and most holidays. Trips may be scheduled as early as 3 weeks before the appointment date and are limited to **10 miles from the client's home.** To request transportation, **call 727-571-4384 between 7:30 a.m. and 4:00 p.m., Monday through Friday.** Our dispatchers are also available to answer any questions you may have about our service and how it operates.

**It is up to you to call us when you need a trip.**

**Transportation is provided for the earliest pickup of 8:45 a.m. for a 9:30 appointment and calls for pickup must be received before 2:30 p.m. (1:30 p.m. for wheelchair clients).** Transportation service cannot be provided outside of these hours. Each client should allow at least 30 minutes for a driver to return to the medical facility for passenger pickup. Proceeds and donations go toward expanding and improving services for all clients.