



13945 Evergreen Ave, 4th Floor
Clearwater, FL 33762
(727) 571-4384

Neighborly Transportation Program

The Neighborly Care Network Transportation Program provides limited medical transportation for Pinellas County residents 60 years of age and older who are not eligible for Medicaid transportation. Prospective clients must register prior to receiving transportation. Annual re-certification is required.

Transportation is limited to 10 miles from the client's home and is provided based on the availability of grant funds.

It is up to you to call us when you need a trip.

Transportation is provided for the earliest pickup of 9:00 a.m. for a 9:30 appointment and 2:30 p.m. is the last pickup of the day (1:30 p.m. for wheelchair clients). Transportation service cannot be provided outside of these hours.

Once registered, each client must call Neighborly Dispatch at least two working days prior to the day on which transportation is needed. Weekends and holidays are not working days. Trips may be scheduled as early as 2 weeks before the appointment date. To request or cancel a trip, or to request pickup after an appointment, call 727-571-4384, option 1, between 9:00 a.m. and 2:30 p.m., Monday through Friday. Our dispatchers are also available to answer any questions you may have about our service and how it operates.

Each client should allow at least 30 minutes for a driver to return to the medical facility for passenger pickup. There is no fee for this service, although donations are appreciated and accepted.